

Wayne Franklin

Sent: Monday, August 20, 2012 1:54 PM

To: 'Wayne Franklin'

Subject: Thank You

Hi Wayne,

Mike mentioned that you phoned on Friday when our house closed, but he didn't have the opportunity to talk with you (he was on a site visit with the District Manager).

I just wanted to send you a note to thank you for your time and effort during the sale of our house. I am sure the fact that we got full price for our house is solely because of your hard work. It was wonderful working with you – I have not met anyone else with such a positive and generous outlook on life.

Thank you again for working with us, and I hope the future brings you many wonderful things. :)

Susan Randle Pearson, P.Eng.

A/Manager, Asset Condition Evaluation

Ministry of Transportation and Infrastructure

Rehabilitation & Maintenance Branch

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Royal LePAGE
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To: Donna Dreger
Administrator

Wayne Franklin
Realtor

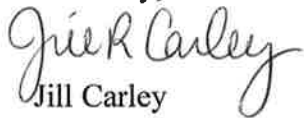
RE: The selling of my home

I wanted to thank Royal LePAGE, and in particular, Wayne Franklin for selling my house. I put my house on the market in early October and I couldn't believe how quickly and easily it sold, given the somewhat finicky market.

This was the first time I have ever sold a property, or dealt with a real estate agent. I was so impressed with Wayne Franklin. I knew he had a very good reputation as a realtor, but after dealing with him, I can certainly say he is one of Cranbrook's finest. His friendly manner, honesty, confidence, and professionalism, made the entire house selling process easy, with little to no stress on my part. Throughout the entire process, Wayne just seemed to go above and beyond.

I would certainly recommend Wayne Franklin and Royal LePAGE to anyone seeking a firm and agent to sell their house.

Sincerely,


Jill Carley